

Jillian A. Carpenter, M.S.W.

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EDUCATION

Master of Social Work

May 2014

Virginia Commonwealth University, Richmond, VA
Clinical Practice Concentration

Bachelor of Arts

May 2012

Randolph-Macon College, Ashland, VA
Psychology Major
Cum Laude with Honors

PROFESSIONAL EXPERIENCE

Assistant Professor in Teaching

June 2018-Present

School of Social Work

Virginia Commonwealth University

- Provide course instruction to bachelors and graduate social work students
- Provide field instruction to bachelors and graduate social work students
- Serve as a liaison between the School of Social Work, community agencies, and students to monitor and promote a successful field experience
- Facilitate individualized learning for students appropriate to their level of development and the competencies of their curricular level
- Monitor the practicum experience to ensure that learning goals are met through regularly conducted liaison visits and educational assignments
- Provide student and/or agency based support regarding field issues by responding to questions, mediating conflict, implementing changes when necessary
- Evaluate student field performance and assign semester grades
- Create remedial action plans when student performance problems arise
- Recruit new field agencies and maintain field department database
- Plan and facilitate ongoing trainings for field instructors and students

M.S.W. Student Success Advisor

2016- 2018

School of Social Work

Virginia Commonwealth University

- Provide holistic advising and support to approximately 475 M.S.W. students throughout their development as social work professionals
- Evaluate and proactively address student strengths and challenges related to professional development
- Refer students to appropriate academic and non-academic resources at the school and university
- Serve as an integral liaison to the Office of Field Education to ensure students are prepared to learn the necessary theoretical knowledge and practice skills
- Support, advise and monitor current students in academic areas, such as navigating school and university general policies and procedures, field placements, time management, study strategies and degree requirements

- Maintain thorough documentation of all advising efforts with students through Google applications
- Communicate student advising issues and updates with appropriate faculty, program directors and administrators
- Partner with faculty and staff to better support students in a holistic manner
- Coordinate initiatives and increase number of contacts with current student advisees to facilitate school and university level retention strategies
- Lead a collaborative “pop-up” advising session for BSW and MSW students to learn about study abroad opportunities
- Develop and manage a detailed tracking system for all graduation applications to ensure the highest level of communication between Advisor, Program Director, and Associate Dean
- Complete degree audits and hard copy graduation applications for all May, August and December 2017 and 2018 MSW graduates
- Advise and assist current students in areas related to social integration such as residential life, and community engagement opportunities
- Design and execute student recruitment and admissions outreach activities such as: on campus and virtual informational sessions, grad fairs and yield events
- Increase number of contacts with prospective students to support school and university level strategic enrollment management initiatives
- Interact with students face to face or through Google applications, Skype, telephone and social media

Program and Special Events Manager

2015-2016

Avail & Excel to Excellence

Program Management Responsibilities

- Oversaw the program management of TEAM EXCEL; a school based mentoring program
- Assisted with early stages of development of the Builder Academy, a workforce readiness program
- Developed and refined the curriculum that included career, service-learning, social and life skills development
- Designed and facilitated weekly tutoring services for student-athletes in TEAM EXCEL
- Build rapport and strong relationships with 150 student-athletes, their parents, and school administrators to ensure the success of TEAM EXCEL
- Recruited, trained, and managed community volunteers as mentors and tutors
- Coordinated and managed parent FAN CLUB events to encourage parental involvement and support
- Planned and executed service-learning projects for students, parents and volunteers
- Oversaw the program evaluation and methodology to provide reports on measurement outcomes
- Orchestrated procurement of incentives and prizes for program participants through donations
- Supervised and facilitated learning objectives for undergraduate student interns

Special Events Responsibilities

- Planned and executed special events in support of the firm’s non-profit clients
- Assisted in strategizing for marketing efforts for client and Avail owned event properties
- Supported projects to marketing channels such as print, television, radio, web, social media, etc.
- Served as staff for high profile special events including: VCU Broad Street Mile, Man Up Initiatives, Soul Bowl, Celebrity Waiter, and Michael Robinson Youth Football Camp
- Coordinated, trained, and managed 200 volunteers for the VCU Broad Street Mile
- Recruited, advised, and supported 65 local non-profit agencies in fundraising efforts for the VCU Broad Street Mile

Psychosocial Rehabilitation Program Manager

May 2014 –December 2014

Milestone Counseling Services

- Supervised employees and implemented policies and procedures of the program to ensure compliance
- Provided quality assurance and improvement reviews on assigned client records
- Coordinated and facilitated weekly staff meetings with employees
- Conducted face-to-face home visits in an effort to increase the number of referrals and enhance program quality
- Provided ongoing case management and supportive counseling to adults with severe mental illnesses in a day-program based environment
- Conducted individual, group and substance abuse counseling sessions

Master of Social Work Clinical Field Experience

January 2014-May 2014

Pediatric Hematology/Oncology, VCU Health

- Implemented clinical interventions including individual, group, and family treatment
- Contributed to interdisciplinary and psychosocial team meetings
- Facilitated psycho-education for patients and families regarding the dynamics of chronic and catastrophic illnesses
- Co-facilitated a support group for parents and caregivers of patients
- Co-presented an educational seminar for nurses about setting appropriate boundaries and limits
- Coordinated case management services and referred patients to appropriate resources
- Participated as a member of the Social Work month committee
- Created a comprehensive financial assistance database and Family Resource Guide for patients and families battling cancer
- Provided psychoeducation to patients and family members regarding coping skills and adjustment to illness

Master of Social Work Clinical Field Experience

September 2013-December 2013

Acute Hemodialysis Unit, VCU Health

- Provided case management services to patients and their families with medical, financial, insurance, housing, and transportation issues
- Performed actively as an interdisciplinary team member
- Counseled and supported patients and their families
- Enhanced patient and family coping strategies and adjustment to chronic illness
- Coordinated discharge planning for patients to attend chronic dialysis centers for treatment
- Referred suspected adult abuse or neglect cases to local Adult Protective Services
- Maintained organized documentation of assessments, interventions and discharge plans

Master of Social Work Foundation Field Experience

September 2012-August 2013

Weinstein Jewish Community Center

- Created, implemented, and evaluated middle school community service program
- Facilitated social skills group for first through fourth graders, to include students with intellectual disabilities
- Engaged, assessed, intervened, and evaluated the needs of preschool students with various intellectual, emotional, and physical disabilities
- Provided support to children and their families through instruction of coping techniques

Bachelor of Arts- Psychology Field Experience

February 2012-May 2012

ASK Pediatric Hematology/Oncology Outpatient Clinic

- Shadowed social worker, child psychologist, and child life specialists

- Established professional and therapeutic relationships with pediatric patients and their caregivers
- Assisted nurses and staff members with organizational tasks
- Maintained a nurturing and safe environment for children and families during cancer treatment
- Facilitated therapeutic recreational activities with pediatric patients in both group and individual settings to assist with adjustment and coping issues

INTERNATIONAL EXPERIENCE

Semester at Sea: Short-Term Voyage

May-June 2011

University of Virginia

- Participated in international service-learning course, “Real Communities, Real Problems, Real Solutions”
- Developed inexpensive and sustainable hurricane shelter ideas known as the \$100 Solution
- Analyzed problems and solutions identified by the community members of Pitch Lake, Trinidad
- Constructed a sustainable garden at an orphanage in Guatemala
- Volunteered at Escuela de Educación Especial de Izabal, a school for children with special needs in Guatemala
- Co-presented research project on innovative techniques to combat violence against women in Central America
- Examined theme of quality of life as outlined by the United Nations Millennium Development Goals
- Increased cultural competency by engaging with traditional Panamanians

TEACHING EXPERIENCE

SLWK 393 Junior Field Instruction

SLWK 494 Senior Field Instruction I

SLWK 495 Senior Field Instruction II

SLWK 612 Advanced-standing Field Instruction

SLWK 693 Generalist Field Instruction I

SLWK 694 Generalist Field Instruction II

Field instructor for students enrolled in SLWK 494/495, 612, 693/694, 793/794

TRAINING AND PROFESSIONAL DEVELOPMENT

Safe Zone Training	February 2019
Recovery Ally Training	August 2018
Pre-Health Advisory Committee Training	March 2018
Building Inclusive Communities	November 2017
VCU Student Organizations Advisor Training	September 2017
Disney Institute- Approach to Quality Service	June 2017
VCU Military Student Services-Request for Certification Training	February 2017
Leadership Metro Richmond, Diversity & Inclusion Concentration	Class of 2016
Global Zone Training	October 2016
Green Zone Training	August 2016

SERVICE TO SCHOOL OF SOCIAL WORK AT VIRGINIA COMMONWEALTH UNIVERSITY

Co-chair, Search Committee for Director of Field Education	Summer 2020
Member, Search Committee for Online MSW Field Coordinator	Spring 2020
Chair, Search Committee for Administrator of Strategic Recruitment Initiatives	Fall 2018
Reviewer, School of Social Work & Office of Student Success Scholarship Review Committee	2018, 2019
Chair, Search Committee for Office of Field Education Administration Assistant	Summer 2018
Member, 3 semester field option task force	2017- 2019
Member, Master of Social Work Program Committee	2016-Present
Member, School of Social Work Academic Programs Committee	2016-Present
Advisor, International Social Work Association student chapter	2017-2018
Member, Search Committee for MSW Program Coordinator	October 2017
Member, Master of Social Work Curriculum Transformation Committee	2016-2017
Advisor, LGBTQIAA student chapter	2016-2017

SERVICE TO VIRGINIA COMMONWEALTH UNIVERSITY

Member, Fulbright Review Panel, National Scholarship Office	2017-Present
Member, Boren Review Panel, National Scholarship Office	2017-Present
Member, Critical Language Scholarship Program Review Panel, National Scholarship Office	2016-Present
Member, Pre-Health Advisory Committee	2018, 2019
Reviewer, Airfare Voucher Award, Global Education Office	2016-2018
Member, Presidential International Education Award Review Panel, Global Education Office	2016-2018
Member, Undergraduate Academic Advising Board	2016-2018

CONFERENCE PRESENTATIONS

Burton-Everette, S. and **Carpenter, J.A.** (2018, May). Spinning the web: Challenging the effects of co-rumination through holistic advising. Workshop presented to advisors and administrators at the VCU Advising Conference: Richmond, Virginia.

Burton-Everette, S. and **Carpenter, J.A.** (2018, October). Spinning the web: Challenging the effects of co-rumination through holistic advising. Workshop presented to advisors and administrators at the National NACADA Annual Conference: Phoenix, Arizona.

Remmers, C.E, Johnson, S.C. and **Carpenter, J.A.** (2019, April). Effectively trained field liaisons: The key to an enriching field education program. Workshop presented to Distance Educators at the 5th Annual Social Work Distance Education Conference: San Antonio, TX.

Drake, A., Lavoie, C. and **Carpenter, J.** (2020, March). Supporting Grief and Loss Through Creative Expression. Workshop to be presented at the 2020 NASW Virginia Chapter Annual Conference: Williamsburg, VA.

HONORS AND ACTIVITIES

Co-facilitator, Pregnancy and Parenting After Loss Support Group	Jan. 2020-Present
Member, Bereavement Coalition of Central Virginia	Jan. 2019-Present
Board Member, Full Circle Grief Center	2018-Present
Mentor, Partnership for the Future	2016-2017
Volunteer, Excel to Excellence Foundation	2016- 2017
Nominee, Excellence in Advising- New Advisor award	April 2017
Learning Partner, Alternative Spring Break Trip at Virginia Commonwealth University	March 2017
Mentee, UAAB Mentorship program, Virginia Commonwealth University	2016-2017
Volunteer coach, Special Olympics of Virginia Youth Basketball	2015-2016
Internship Supervisor, undergraduate students at Randolph-Macon College	2015-2016
Member, Phi Kappa Phi Honor Society	May 2014
Recipient, Thomas Carlton Memorial Scholarship	2013-2014
Recipient, Carol Hughes Award for Excellent Service in Psychology	May 2012
Member, Psi Chi International, Honor Society in Psychology	May 2012
Member, Omicron Delta Kappa, National Leadership Honor Society	May 2012
Recipient, Dean's List, Randolph-Macon College	2008-2012
Member and Captain, Varsity Women's Basketball, Randolph-Macon College	2008-2012